

Relationship with Local Communities

Hoshizaki is promoting social contribution activities in order to be a trusted member of local communities. We also support the activities of the Hoshizaki Green Foundation as part of our environmental conservation activities.



Factory Tours

Hoshizaki runs factory tours for local schools. We hope to be able to contribute to school education by allowing students to get a feel for the importance of things, the effort involved in work itself, and how interesting manufacturing can be.

In 2020, we accepted factory tours from nine schools after putting in place sufficient COVID-19 countermeasures, including temperature checks and sanitizer solution.



Elementary school students on a factory tour

Donations by The Hoshizaki Charity Club

The Hoshizaki Charity Club, of which roughly 75% of employees at Group companies in Japan are members, collects amounts under 100 yen from the salaries and bonuses of members and donates them to support organizations involved in social welfare,

environmental conservation, and disaster recovery.

In 2020, we made donations to 14 organizations, including Children's Cafeterias and a municipality hit by torrential rains designated as a major disaster.

Support for Self-Reliance Support Activities for People with Disabilities

Hoshizaki supports NPOs and private organizations that support the independence of people with disabilities in local communities.

For some time now, Hoshizaki's head office factory in has allowed weekly visits from Mugino Hana, a continuing-work support office for people with disabilities located in Toyoake City, to sell handmade bread. In 2020, we donated a dough conditioner and a standing refrigerator to Mugino Hana's office.



Dough conditioner Standing refrigerator

Support for Hoshizaki Green Foundation Environmental Conservation Activities

The Hoshizaki Green Foundation was established in 1990 out of the founder's desire to pass on the nature in his hometown. One of the activities that embody this philosophy is the environment maintenance project. At Furusato Shakunouchi Park, which is a foundation facility in Kisuki-cho, Shimane Prefecture's Unnan City, maintenance work involving activities such as the planting of native plants is taking place in order to make the park a place where citizens can enjoy nature and at the same time home to many wild animals and plants. In 2020, Hoshizaki employees supported the foundation's activities by taking part in the planting work at the facility.



Planting by Hoshizaki employees

Donations to Prevent the Spread of COVID-19 in China

In January 2020, Hoshizaki was one of the first companies to provide its Group companies in China with masks, which were undergoing a shortage due to the spread of COVID-19. In February of the same year, in order to support the Chinese government in its efforts to prevent the spread of the virus,

we donated a total of 1.3 million yuan (approximately 20 million yen) to Suzhou City (Suzhou Industrial Park Charity Federation) and Shanghai City (Shanghai Red Cross Society), where our Group companies are located.

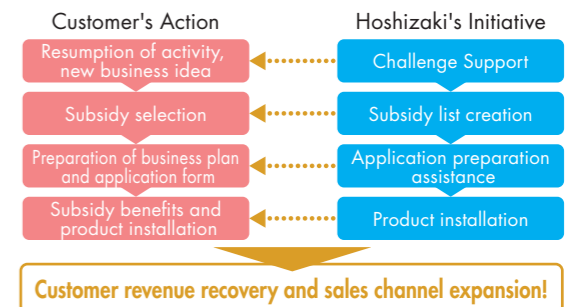
COVID-19 Response

As COVID-19 spreads all over the world, it is having a major impact on both societies and economies. The Hoshizaki Group is working more closely with customers than ever before, all the while ensuring the health and safety of our employees, customers, and suppliers.



Support for Customers Pursuing New Initiatives such as Take-Out and Online Sales

The market is undergoing major changes due to COVID-19 disaster, including growing demand for take-out and delivery options. Hoshizaki and its domestic distributors have launched the Hoshizaki Challenge Support program in support of our restaurant customers that are starting new initiatives such as take-out and online sales. For example, we help our customers expand their sales channels and recover revenue by suggesting take-out menus, providing advice on food and allergy labeling for online sales, and providing comprehensive support - from providing information to assisting with application forms - for subsidy systems.



Customer Support Site Launched on Hoshizaki Website

We have launched a support site that provides useful information to help customers comfortably use Hoshizaki products over the long term, including protocols for extended shutdown and resumption of operation of equipment, such as in the event of temporary store closures, and also what to do in the unlikely event of a disaster. In addition, Hoshizaki's original in-store posters for locations implementing countermeasures against COVID-19 have also been made available and put to use.



Homepage
<https://www.hoshizaki.co.jp/p/support/>



COVID-19 Prevention Measures and Operational Status

The Hoshizaki Group places the highest priority on the health and safety of its employees, and has established an internal COVID-19 Task Force to prevent infection.

Domestic Locations

From April 2020 to March 2021, we have been taking various measures to prevent infection, including implementing furloughs and telework, encouraging staggered work hours, banning overseas business trips in principle, refraining from domestic business trips, and staggering lunch breaks in employee cafeterias.

Overseas Locations

Some of our production sites adjusted their production temporarily, but as of 2021, they are operating normally. In addition, we are creating and proceeding with an orderly changeover to telework environments for work that is compatible with that method.