Aiming to be an "evolving company" that can contribute to society

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: This report is published as an annual report on social and environmental activities at Hoshizaki Corporation Editorial Policy with the aim of promoting communication with stakeholders.

Reference Guidelines: Ministry of the Environment "Environmental Reporting Guidelines, 2018 Edition"

: This covers initiatives by Hoshizaki Corporation and some of its group companies. However, the data in the Scope

environmental report is the data for Hoshizaki alone.

Period : January 1, 2019 - December 31, 2019



The Hoshizaki Group's Management Philosophy

In order to grow into a truly global company that conducts sound corporate management, we have established the below management philosophy.

Why We Exist

The Hoshizaki Group aims to be an "evolving company" that can contribute not only to customers but also to society by responding to changes in the needs for ever-diversifying "food." In order to meet this aim, we will create original products based on our in-house technology and provide fast and high-quality service, along with new proposals for more comfortable and efficient food environments.

> Observing the law to create a company trusted by employees and society

Transparent management

Discussion-based management

Good product

business activities and the environment Creating a comfortable working environment

Harmony

between

Have fun and get along

Fulfill individual responsibilities Make working happily together possible

Challenge limits

Defy the status quo and fear of failure Value the attitude of always creating new things

Always think from the customer's point of view

We will continue to take on

the challenge of

Create customer

satisfaction

Hoshizaki Group Social and Environmental Activities

Based on our management philosophy, we have established the Hoshizaki Group's Basic Policy on Social and Environmental Activities, our ISO9001 Quality Policy, and our ISO14001 Environmental Policy, and are engaged in social and environmental activities.

Basic Policy on Social and Environmental Activities

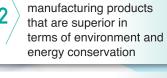
With the cooperation of our partners, the Hoshizaki Group will promote social and environmental activities

based on the following policies

We will promote dialogue and exchange with local communities



We will strive to create a safe, secure and rich food environment



We will support natural environment conservation activities relating to the protection and breeding of wild animals and plants



We will promote compliance with laws and regulations and timely and appropriate information disclosure

